

Technical Support Lists:

[Windows](#) || [Mac](#) || [Unix/Linux](#) || [Fusion Inside Wiring](#) || [Web Design](#)

MCN offers one hour of free technical support by in-house technical support staff for all users. Occasional questions regarding your account are normally answered free of charge as are any issues related to problems with MCN systems. Any subsequent in-house technical support on the phone, by MCN Staff, which extends beyond this will be billed to the customer's account at the rate of \$1.00/minute and is done at the discretion of the MCN staff. Customers will be notified when billable service is required.

If you have specific technical questions you may be able to find the answer on [MCN's Technical Support](#) page.

Technical support regarding installation/configuration is available from the following list of installers. Prices vary broadly by expertise. Be sure to negotiate your personal arrangement with each computer support person before you attempt to describe your problem to one of the Independent Consultants listed below. Consultants appear on this page by request. MCN cannot be held responsible for issues raised by the work of these individuals and their appearance on this page should not be considered an endorsement of the quality of their work by MCN.

A list of [Website Designers](#) [&nbsp;](#) is available.

## **Windows Technical Support**

- **Bruce Blosser** [bruce2@mcn.org](mailto:bruce2@mcn.org) (707) 964-7463 Mendocino Coast.
- **Chad Johnston** "Computer Coach" [cjrocks@mcn.org](mailto:cjrocks@mcn.org) (707) 318-3345 Repair & Upgrades, Networking, Back-up, Recovery, Virus & Spyware Removal, System Tune-ups. Servicing the Mendocino Coast from West Port to Elk
- **Computer Rescue** - Jason Marion [fbcomputerrescue@hotmail.com](mailto:fbcomputerrescue@hotmail.com) [fbcomputerrescue.com](http://fbcomputerrescue.com) (707) 357-7297 Repairing and customizing Windows Base systems for over 10 years on the coast. Specializes in Custom Builds, and Virus and Spyware removal.

- **Creative Mind Computer** [barry@cmco.us](mailto:barry@cmco.us) (707) 964-6463 Computer repair, network design, DSL setup, point of sales systems, Home Automation (lighting, security, entertainment, temperature control, Wi-Fi). Westport to Gualala including Anderson Valley.
  
- **David Mayer** [dmayer@mcn.org](mailto:dmayer@mcn.org) (707) 884-4534 The Sea Ranch, Gualala, Point Arena.
- **IDEAL Technology Services & Solutions** [calvin@idealhq.com](mailto:calvin@idealhq.com) [www.idealhq.com](http://www.idealhq.com) (707) 412-8004 Serving All Of Mendocino County, On-Site/Phone/Remote, PC & MAC, Computer Repair, Upgrades & Services, Sales, Consulting, Virus & Malware Removal, Data Recovery & Backup, Technical Support & Remote Assistance, Tutoring & Training, Emergency Services, Network Setup & Security, Surveillance Systems, Intrusion Testing, Identity Protection, Web Design & Hosting, SEO Services, Graphic & Logo Design, Marketing & Online Presence
  
- **Jacob Turner** [jacob@ringnebula.net](mailto:jacob@ringnebula.net) website: [ringnebula.net](http://ringnebula.net) (707) 489-7037 Specializes in Windows, UNIX/Linux, and Mac OSX support services as well as hardware support and repair, Ukiah.
  
- **James Murphy** (707) 962-4299 Mendocino Coast - Computer Repair, Hardware Troubleshooting
- **Jim Gibson** [jgibson@mcn.org](mailto:jgibson@mcn.org) (707) 964-6171 Westport to Elk. Computer Setups, Upgrades, Virus & Malware/Spyware Removal, File Cleanup, Networks, House calls, Trouble shooting & Emergencies, Tutoring: Computer basics, MSOffice, Adobe Photoshop, Internet, email.
- **Jim O'Brien- Computer Whizard** [whizard@cvcca.com](mailto:whizard@cvcca.com) (707) 884-1570 computer repair, upgrade and service, house calls, cable modem installation, software and hardware sales, Irish Beach to The Sea Ranch.
- **John Choate - Choate Custom Computers** [john@choatecomputers.com](mailto:john@choatecomputers.com) [www.choatecomputers.com](http://www.choatecomputers.com) (707) 409-4621 Desktop & laptop upgrades and repair. Phone, tablet, and other mobile device hardware repair (screens, batteries, and internal components; no iOS, iTunes, iCloud support, etc.). Data restoration, data destruction, hard drive wiping. Open-source software solutions and alternatives. Graphics chip repair (solder re-flow/baking) available. Some soldering services are available.
  
- **Katherine Allen** [kathya@mcn.org](mailto:kathya@mcn.org) (707) 962-0641 Dynamic Graphics, 340 N. Main, Fort Bragg, CA 95437. In-home computer set-up, consulting, repair or coaching.
  
- **Lynne Calder** **Computer One-on-One** [giritech@mcn.org](mailto:giritech@mcn.org) (707) 964-4913 Mac or PC, iPhone or iPad, Cleone/Fort Bragg to Little River. Computer instruction in general use, internet, email, software programs, help with purchasing and set-up, also offering document and design services.
- **Preuss Consulting, Inc.** (707) 397-0977, (415) 608-2581, (707) 302-8899. 25+ years of experience as a business computing consultant, experienced implementing and modifying ERP systems, PMS packages, computer accounting and finance installations, as well as upgrades and repairs. Local references available.
- **Rahsaan Freese, Digital Forest Computers** [Rahsaan@digitalforestcomputers.com](mailto:Rahsaan@digitalforestcomputers.com)

(541) 621-0637. North coast and south coast. PC and Mac repairs, networking, troubleshooting, antivirus and security, upgrades and custom projects. Consultation is free. Have tools, will travel.

- **Respectech** [info@respectech.com](mailto:info@respectech.com) (707) 462-8098, We are a group of three very experienced consultants. We cover every known area of computer consulting, including programming, web design, servicing, acquisition, debugging, etc.
- **Rich Lucas** [sss@mcn.org](mailto:sss@mcn.org) (707) 884-4221 Elk, Gualala, Point Arena.
- **Robert Smith Consulting** [robert\\_smith\\_consulting@na6t.com](mailto:robert_smith_consulting@na6t.com) (707) 964-4931 Wireless Hotspots, networks with 7 years experience. 20 years computer experience with Microsoft Windows a specialty. Dial-up, DSL, Cable, Wireless parts and installation covering the Mendocino Coast.
- **Sage's Computer** <http://www.sagescomputer.com> (707) 962-0600 131A Boatyard Drive, Fort Bragg, CA (Behind Subway) Computer Repair and Service
- **Brian Wethern** [bweather04@gmail.com](mailto:bweather04@gmail.com) <https://brianwethern.org/services> (707) 734-3814 Mobile IT professional - Custom computers, Network Security, Seamless Wireless Integration (Extending your Wireless without wall hubs/repeaters) - Technology related questions, please feel free to ask. No question big or small enough.
- **Zack Friedley**, [zfriedley@gmail.com](mailto:zfriedley@gmail.com), 707-734-3540, Serving all of Mendocino County. Install and troubleshooting on Android and iOS mobile devices or any other smart devices, wifi connected devices, wifi alarm systems. Computer and mobile device training. Data transfer data from one device to another. wifi extender installation, PC and Mac software upgrades and service.

### **Mac Technical Support**

- **Chad Johnston** "The Computer Coach" (707) 318-3345 [cjrocks@mcn.org](mailto:cjrocks@mcn.org) Computer Repair & Upgrades, Networking, Back-up, Recovery, Virus & Spyware Removal, System Tune-ups. Servicing the Mendocino Coast for nearly a decade: Fort Bragg, Caspar, Mendocino, Little River, Albion & Santa Rosa
- **Chuck Wilcher**, (707) 972-9090 [chuckw@mac.com](mailto:chuckw@mac.com) Westport to Gualala, Anderson Valley. All phases of Mac support including wireless networks, databases, data migrations. Long-term member of the Apple Consultants Network.
- **Del Potter** [dpotter@mcn.org](mailto:dpotter@mcn.org) (707) 292-1476 Elk, Gualala, Point Arena.
- **IDEAL Technology Services & Solutions** [calvin@idealhq.com](mailto:calvin@idealhq.com) [www.idealhq.com](http://www.idealhq.com) (707) 412-8004 Serving All Of Mendocino County, On-Site/Phone/Remote, PC & MAC, Computer Repair, Upgrades & Services, Sales, Consulting, Virus & Malware Removal, Data Recovery & Backup, Technical Support & Remote Assistance, Tutoring & Training, Emergency Services, Network Setup & Security, Surveillance Systems, Intrusion Testing, Identity Protection, Web Design & Hosting, SEO Services, Graphic & Logo Design, Marketing & Online Presence
- **James Murphy** (707) 962-4299 Mendocino Coast - Computer Repair, Hardware Troubleshooting
- **Jacob Turner** [jacob@ringnebula.net](mailto:jacob@ringnebula.net) (707) 489-7037. Specializes in Windows, UNIX/Linux, and Mac OSX support services as well as hardware support and repair, Ukiah. [www.ringnebula.net](http://www.ringnebula.net)

- **Kathy Wylie** [kwylie@mcn.org](mailto:kwylie@mcn.org) (707) 937-4228, 937-1100 Westport to Sea Ranch.
- **Lynne Calder** **Computer One-on-One** [giritech@mcn.org](mailto:giritech@mcn.org) (707) 964-4913 Mac or PC, iPhone or iPad, Cleone/Fort Bragg to Little River. Computer instruction in general use, internet, email, software programs, help with purchasing and set-up, also offering document and design services.
- **Rahsaan Freese Digital Forest Computers** [Rahsaan@digitalforestcomputers.com](mailto:Rahsaan@digitalforestcomputers.com) (541) 621-0637. North coast and south coast. PC and Mac repairs, networking, troubleshooting, antivirus and security, upgrades and custom projects. Consultation is free. Have tools, will travel.
- **Sage's Computer** <http://www.sagescomputer.com> (707) 962-0600 131A Boatyard Drive, Fort Bragg, CA (Behind Subway) Computer Repair and Service
- **Scott Gasparian** (707) 702-1759 Pt Arena to Fort Bragg. Network/Telephone/Wireless and Macintosh Hardware and Software [www.1sky.com/tech](http://www.1sky.com/tech)
- **Susan McMorris** [sumac@mcn.org](mailto:sumac@mcn.org) (707) 964-2499 Serving the Mendocino Coast & Inland. Private tutoring in basic computer use and graphic imaging software, computer graphics, digital photography, marketing & advertising design. System troubleshooting for Macintosh computers and peripherals. Senior discount available.
- **Zack Friedley**, [zfriedley@gmail.com](mailto:zfriedley@gmail.com), 707-734-3540, Serving all of Mendocino County. Install and troubleshooting on Android and iOS mobile devices or any smart device, wifi connected devices, wifi alarm systems. Computer and mobile device training. Data transfer data from one device to another. wifi extender installation, PC and Mac software upgrades and service.

### Unix/Linux Technical

- Jacob Turner [jacob@ringnebula.net](mailto:jacob@ringnebula.net) (707) 489-7037. Specializes in Windows, UNIX/Linux, and Mac OSX support services as well as hardware support and repair, Ukiah. Website: [www.ringnebula.net](http://www.ringnebula.net)
- **John Choate - Choate Custom Computers** [john@choatecomputers.com](mailto:john@choatecomputers.com) [www.choatecomputers.com](http://www.choatecomputers.com) (707) 409-4621 Desktop & laptop upgrades and repair. Phone, tablet, and other mobile device hardware repair (screens, batteries, and internal components; no iOS, iTunes, iCloud support, etc.). Data restoration, data destruction, hard drive wiping. Open-source software solutions and alternatives. Graphics chip repair (solder re-flow/baking) available. Some soldering services are available.
- Scott Gasparian (707) 702-1759. Pt Arena to Fort Bragg. Network/Telephone/Wireless and Macintosh Hardware and Software [www.1sky.com/tech](http://www.1sky.com/tech)

### Fusion Inside Wiring Support

- **Becker Telecom, John Becker** [jbecker@mcn.org](mailto:jbecker@mcn.org) (707) 937-0107
- Fort Bragg Electric [info@fbelectric.com](mailto:info@fbelectric.com) (707) 964-9118, 489 South Harrison St., Fort

Bragg, CA 95437

- Detail Construction [detail@mcn.org](mailto:detail@mcn.org) Detail Construction (707) 964-8155
- Mendocino TV, Terry Vaughn [admin@mendocinotv.com](mailto:admin@mendocinotv.com) (707)964-0101 - 40 years telecom / Datacom experience
- **North Coast Refrigeration and Electric** [ncrc\\_inbox@mcn.org](mailto:ncrc_inbox@mcn.org) (707) 964-7561, 22601 N Highway 1, Fort Bragg, CA 95437
- **Russell Computer Services** (707) 489-3495 Network and telephone cabling installation, troubleshooting, and repair.
- **Saldana Electric** (707) 813-9032

**PLEASE NOTE: This list is compiled of people who have requested to be included on this page and is not intended to be a complete list of all available consultants in all areas nor to be an implied recommendation of any consultant.**

To be included on this list of installers please send e-mail to: [manager@mcn.org](mailto:manager@mcn.org)