

MCN May 2013 Newsletter Welcome to the MCN May 2013 newsletter.

MCN Customer Survey: Our 2013 customer service survey is now available. The survey is short with 11 basic questions You can follow this link to the survey: <https://www.surveymonkey.com/s/DPHNHXQ> [h](#)

Fusion Workshops in June/July--Save the Date!: Interested in our Fusion product but want to know more? We'll be holding workshops at the CV Starr Center in Fort Bragg on June 29th and July 20th. Two workshops each day at 1:30 PM and 2:30 PM. We'll also be at the Matheson Performing Arts Center in Mendocino on the Mendocino High School campus at 10:30 AM on Saturday, June 29th. Also, we have new maps showing the approximate area of coverage of our Fusion service in Mendocino and Fort Bragg. If you're on the edge of the service and aren't sure if you qualify, you can call us and we can pre-qualify your location or phone number. Over 900 residences and business are currently using the Fusion product. More information at <http://fusion.mcn.org>

Email storage changes: Beginning on June 1st we will be changing the way we bill for extra e-mail storage. Instead of an additional \$1 for each 250 megabytes of storage, we'll have larger classifications that will give everyone more storage for less cost. The details on the new email storage rates can be found here: [http://www.mcn.org/email/em
ail.html](http://www.mcn.org/email/email.html)

Domain Specials: We have several domain specials at the moment. These are listed on the MCN home pages and can also be found at our domain services page: <http://www.mcn.org/domain/domain.html> [htt](#)

Employee Retirement: Our best wishes and congratulations to Lynne Calder who will be retiring from MCN. Lynne's last day in the office will be Thursday, May 23rd.

Calls from MCN Fusion Lines: If you have caller ID you may notice calls coming from 707-397-1484. This is one of three Fusion phone lines we use here at MCN so these calls are from us.

As always, thanks for supporting MCN. We appreciate your business and that you have chosen MCN to provide you with Internet services.

Mitch Sprague
MCN Business Manager